



Permanent Supportive Housing (PSH) Learning Forum Virtual Training Sessions Wednesdays, April 17th – August 28th

Registration is \$100/person. [Click here to register.](#)

April 17
10am-12pm

QUALITY SUPPORTIVE HOUSING PARTNERSHIPS, AND COMMUNITY SUPPORT

Participants will learn how to build a development team, create joint ventures, engage people with lived experience in planning, and garner community support.

May 1
10am-12pm

CAPITAL BUDGETING OVERVIEW

Participants will become familiarized with the principles of capital budgeting and sources and uses.

May 15
10am-12pm

PROJECT DESIGN

Participants will acquire tips on creating trauma-informed project designs. Participants will also learn how to produce designs that include reasonable accommodations and accessibility features.

May 29
10am-12pm

PRE-DEVELOPMENT AND PERMITTING

Participants will glean information about the predevelopment process, such as site due diligence and permitting.

June 12
10am-12pm

PROACTIVE HANDLING OF COMMUNITY OPPOSITION

Participants will discover insights into the best practices in handling community opposition, including how to take a proactive approach, create positive messaging, and develop effective communication strategies.

June 26
10am-12pm

SERVICE AND OPERATING BUDGETS

Participants will learn how to access state funding sources from the Executive Offices of Housing and Livable Communities and Health and Human Services (EOHLC and EOHHS).

July 10
10am-12pm

PROPERTY MANAGEMENT

Participants will gain knowledge of new or improved property management approaches needed to sustain supportive housing. In addition, participants will learn about leases and enforcement, coordinating services, working with tenants, common challenges, and managing crises and emergencies.

July 24
10am-12pm

FAIR HOUSING, QUALITY IMPROVEMENT

Participants will glean critical insights about fair housing policies, quality improvement standards, and supportive housing outcomes.

August 7
10am-12pm

SERVICE PLANS AND DELIVERY

Participants will acquire key information about service design and planning, the different types of supportive service models, and evidence-based practices to support tenants.

August 21
10am-12pm

ASSET MANAGEMENT

Participants will learn the fundamentals of setting financial goals and determining and tracking key performance indicators.

August 28
10am-12pm

PRESERVING AND REHABBING PSH AND FORUM WRAP-UP

Participants will obtain information on how to produce quality PSH, increase housing inventory, and finance the preservation of PSH.

Presented by the Massachusetts Alliance for Supportive Housing (MASH) in partnership with the Executive Office of Housing and Livable Communities (EOHLC) and the Community Economic Development Assistance Corporation (CEDAC) to strengthen and scale PSH for people with long-term or chronic homelessness.