

Bay Cove Human Services has been recognized by the Boston Globe as one of the Top Places to Work in 2021. This is the sixth year that Bay Cove has been acknowledged for this distinction. Presently, Bay Cove Human Services has opportunities for:

Child Team Leader - Southeast Emergency Service Program Cape Cod/Islands

Hyannis, Barnstable, MA

Req #888

Mission Statement:

Bay Cove Human Services partners with people to overcome challenges and realize personal potential.

Job Summary:

The BEST Child Focused Team Leader works in a supervisory capacity in an Urgent Care Center that provides on site assessment and support, as well as mobile capacity to conduct assessments at the person's home, school, or in designated emergency departments in the Boston area. The BEST Child Focused Team Leader provides team leadership, clinical and administrative supervision to Family Partners, Peer Specialists, Interns and Clinicians and oversees the Mobile Crisis Intervention (MCI) services as defined by Mass Health. Given the nature of crisis services, provision of holiday and weekend coverage are expectations for staff working in this position. The BEST Child Focused Team Leader contributes to Bay Cove's mission by working effectively with clients, family members, police, community partners, and the BEST team in a professional, hopeful, and respectful manner to ensure that client's needs are being met. This position is exempt.

Supervisory Responsibilities:

- Family Partners
- Child Focused Clinicians
- Others as assigned by ESP Program Director

Essential Functions of Position:

- Participate as a member of the clinical leadership team including the Program Director, the Assistant Program Director and the Evening Clinical Supervisor who together collaborate to hire, train and oversee staff, student interns and support/peer personnel.
- Oversee the overall treatment planning and implementation of the MCI intervention by coordinating the delivery of services to youth and families and the handoff of services to community providers within a 7 day period subsequent to the initial ESP response.

- Responsible for ensuring that intensive case management, treatment planning, care coordination and risk assessment is followed through with each MCI intervention.
- Complete assessments and treatment plans for children and adults who are in crisis in a comprehensive manner attending to their safety and to their clinical needs.
- Assist the person in crises with engagement or reengagement in needed services, utilizing community based health, behavioral health, and social services that will ameliorate the presenting crisis.
- Provide brief treatment and support until requisite community services can be accessed in order to minimize reliance on acute inpatient services.
- Facilitate admission to acute inpatient care on an as needed basis.
- Document all assessments and interventions in accordance with program and Bay Cove standards securing as needed financial and insurance related information to facilitate billing and payment for services rendered.
- Sharing of administrative on call in rotation with the Program Director, the Assistant Program Director and the Evening Clinical Supervisor (24/7/365 coverage).
- Perform all other duties and projects as assigned by the supervisor.

Requirements for the Position:

- LCSW, LICSW, LMHC, or other behavioral health category which qualifies as a Licensed Practitioner of the Healing Arts is required.
- At least two years of experience providing services to adults and/or children with mental health challenges is required.
- At least one year of supervisory and management experience preferred
- Demonstrated ability to de-escalate crises in a manner that ensures safety for all involved and provides for the best care and welfare of the person in crisis.
- Demonstrated knowledge of the evaluation process, including articulating the presenting problem, social, family, psychiatric, legal, and medical history.
- Capacity to effectively assess mental status, formulate a plan, and develop and implement an appropriate disposition for all clients.
- Demonstrated knowledge of varying social and behavioral health services and the nature of the treatment, rehabilitation, and support they offer.
- Can determine the person's needs for services, refer to the appropriate resource(s), and facilitate the person's engagement in these services.

- Flexibility to work holidays, evenings and weekends on an as needed basis.
 - Professional writing and verbal communications skills.
 - High degree of personal organization, attention to detail, and time management skills.
 - Proficiency in word processing and other computer functions using Windows, Word, and Google Email and Apps.
 - CPR and First Aid certification required within 3 months of hire.
 - Ability to assess children and adults in their homes and apartments with stairs.
 - Use of personal cellular telephone for work communication.
 - Current State issued valid Driver's License and use of reliable personal vehicle for work related travel
 - Bilingual candidates are encouraged to apply, pay differential offered for candidates with fluency in certain essential languages.
 - A COVID-19 vaccination is a requirement of the position. One COVID-19 shot is acceptable, contingent on the individual receiving the second shot within the allotted time frame.
-
- **Mission Traits:**
 - Utilizes a flexible and responsible work style that meets evolving needs of the agency.
 - Works with integrity and respects the dignity and value of all individuals.
 - Exhibits mission through job knowledge, pride in work role, and advocacy.
 - Promotes diversity and inclusion of all individuals.
 - Works in a collaborative, compassionate manner with stakeholder/ partners.

Excellent benefits package including health and dental insurance, 403(b) retirement plan, tuition reimbursement/remission, paid vacation & holidays, sick time pay, and employee referral bonuses.

Please email cmeterl@baycove.org your resume for serious consideration.