

Theresa DiPietro
Bay Cove Human Services



Theresa DiPietro is the Director of Housing Services for Bay Cove Human Services, supporting the organization's efforts to end homelessness in Chelsea, Revere, Winthrop, Malden, Melrose, Everett, and Somerville. She began at Bay Cove in 2015 in a part-time role, and then took a managerial role overseeing supportive housing programs. Currently, Theresa directly oversees four programs administered by Bay Cove and managed by the Massachusetts Housing & Shelter Alliance: Pay for Success, Chelsea Community Center, Journey to Success, and North Star. Theresa's relationships with the communities that house these programs has been paramount in reengaging clients with wraparound services that meet their individual needs. Theresa is presently a member of the Chelsea Hub, an initiative lead by Chelsea Police Department to coordinate with local service agencies and provide appropriate services to at-risk residents in the Chelsea community. She has been a tremendous mediator with landlords and newly housed tenants who are adapting to a new living environment in permanent housing. When the COVID-19 pandemic began earlier this year, Theresa responded quickly with creative ways to prioritize the health and safety of the tenants and to ensure vital support services could be adapted accordingly. With tenants who found themselves isolated and struggling without access to their support network and daily routines, she helped them overcome their unstable tenancies by coordinating alternate housing better suited to the tenant.

Theresa's career began as an early education center manager for the Somerville School Department in Somerville, supporting families in need of supportive services like housing and health care. She later transitioned to work for the Metropolitan Boston Housing Partnership (now MetroHousing|Boston) as a housing specialist and then a housing manager who supervised MBHP housing case managers and 11 DHCD motel shelter sites in which 650 families were placed. Theresa then became the Assistant Director of Violence Intervention and Prevention Programs with Health Imperative in Brockton, overseeing the domestic violence shelter (Penelope's Place), SAFEPLAN (Brockton Court House Advocacy Program) and the Sexual Assault Counseling Center. Throughout her career, Theresa has been dedicated to people experiencing homelessness, has advocated for permanent housing, and remains committed to helping people transition out of homelessness.

When not working, Theresa enjoys serving her community in other ways. She is currently the Vice President of the Zonta International local chapter, Zonta Club of Chelsea and North Shore, an organization focused on professionals empowering women worldwide through service and advocacy. She also previously served on the Board of Directors of Sojourner House in Roxbury and Board of Directors for Somerville Community Action Agency. In 1999, Theresa was presented with the City of Somerville Award for her services to the families of Somerville, while working at the Somerville Family Network in the Somerville School Department.